



Call the Teton County Health Department for help making your reopening plan! 406-466-2562

Phase 2 Guidance for Reopening: Retail and Other “Main Street” Businesses

Retail can become operational on or after April 27, 2020 with reduced capacity and where strict physical distancing protocols can be maintained.

On or after June 1, 2020, all businesses may operate, provided they adhere to physical distancing and the conditions in this Directive, the Phase Two Guidelines, and all other Directives and guidance remaining in effect. Businesses should follow CDC sanitation protocols.

State Guidelines

Phase 2

- Non-congregate group size has increased from 10 people to 50 people.
- All other provisions remain the same as Phase One for general business operations

Phase 1 (remains in effect)

- Health assessments must be conducted for all employees at the beginning of each shift.
- In establishments where customers wait in a line, non-household customers should remain physically distanced.
- Waiting areas where adequate physical distancing cannot be maintained must be closed.
- Customers should be encouraged to call for a reservation or an appointment, or establishments should use an online wait listing application.
- Physical distancing of 6 feet must be maintained between non-congregate customers.

Questions

- What is your level of comfort around reopening? (It is ok to delay reopening or reopen partially!)
- What are your biggest areas of concern for your establishment?
- Do you need signage?
- Do you have a plan for:
 - Monitoring Employee Health?
 - Encouraging Social Distancing?
 - Using Cloth Face Masks?
 - Cleaning and Disinfecting?
 - Encouraging Hand Washing?
- Do you have a written plan that you can share with patrons?
- Do you have any questions for us? Call the Health Department at 466-2562 if anything comes up.

Some Strategies You Could Use

Monitor Employee Health



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- Check each employee for fever, cough, shortness of breath, or sore throat at the start of each shift
 - If a thermometer is not available, a verbal check of fever is acceptable

Social Distancing Ideas

- Implement “Retail-To-Go” Methods.
 - Allow online shopping and shipping options.
 - Utilize curbside pick-up options.
- Limit the numbers of shoppers in the store at any given time.
 - Stores must function at a reduced capacity.
- Rearrange the sales floor to provide for adequate social distancing. (e.g. moving clothing racks farther apart).
- Consider the temporary closure of dressing rooms.
- Open up every other check-out area.
- Consider reserving special hours for at-risk populations.
- Encourage patrons to shop alone if possible.

Cloth Face Masks

- Implement the use of cloth face masks by all staff, if possible.
- Train staff on appropriate use of face coverings
 - Refrain from touching eyes, nose, and mouth while putting on and removing face masks.
 - Wash hands immediately after taking off facemasks.
 - Facemasks should be routinely washed depending on frequency of use.
- Encourage patrons to wear face coverings while shopping.
- Consider laundering facemasks for all employees

Cleaning and Disinfecting

- Clean all “high touch” areas such as counters, doorknobs, tables, benches, chairs, registers, card machines, etc. frequently.
 - Clean more often if surfaces become visibly soiled.
 - Clean any surfaces that may have blood, body fluids, and or secretions on them.
 - Wear disposable gloves when cleaning surfaces.
 - Dishes and eating utensils should be cleaned with dish soap and hot water.
 - Use of a dishwasher also provides sufficient cleaning.

Provide Hand Washing for Patrons

- Hand sanitizer at entry of store.
- Hand sanitizer at check-out counter.
- Signs directing patrons to hand washing areas.