



Phase 2 Guidance for Reopening: Salons, Spas, Massage Parlors

Salons, Spas, Massage can become operational on or after April 27, 2020 with reduced capacity and where strict physical distancing protocols can be maintained.

State Guidelines

Phase 2

- Establishments should continue provide for physical distancing between stations.

Phase 1 (still in effect)

- Screen customers prior to appointment for symptoms of fever, shortness of breath or a cough. Customers that have any of these symptoms must be rescheduled.
- Utilize a face mask for staff and for customers when practical.
- Stylist / artist / service-provider and customer would be a “booth/station” that would be 6 feet away from other “booths/stations”.
- Provide for 6 feet of physical distancing between stations, this may require:
 - A reduction in capacity;
 - Increasing spacing, removing stations, or marking stations as closed;
 - Providing for a physical barrier between stations;
 - A reduction of seating in service and waiting areas; or
 - Systems that reduce the amount of contact time between customers and staff.

Questions

- What is your level of comfort around reopening? (It is ok to delay reopening or reopen partially!)
- What are your biggest areas of concern for your establishment?
- Do you need signage?
- Do you have a plan for:
 - Monitoring Employee Health?
 - Screening Customers for Symptoms?
 - Encouraging Social Distancing?
 - Using Cloth Face Masks?
 - Cleaning and Disinfecting?
 - Encouraging Hand Washing?
- Do you have a written plan that you can share with patrons?
- Do you have any questions for us? Call the Health Department at 466-2562 if anything comes up.

Some Strategies You Could Use

Social Distancing Ideas



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- Limit the numbers of clients and staff in the building at any given time.
 - Utilize a scheduling system. Do not allow walk-in services.
 - Have clients wait in their vehicles for services instead of in waiting rooms.
- Rearrange the salon, spa, or parlor to provide for adequate social distancing.
 - Only provide services at every other booth/station.
 - Ask clients to wait in their vehicles instead of in waiting rooms.
- Clients must come to appointments alone to provide one-on-one services.
 - If necessary, minors should only bring one parent/guardian with them to their appointment.
- Consider reserving special service hours for at-risk populations.
- Consider limiting face services (e.g lashes, facial waxing, beard trims)
- Limit cash transactions and utilize “no-touch” paying options.
 - Reading out the credit card number
 - Paying over the phone
 - Paying online

Cloth Face Masks

- Implement the use of face masks by employees.
- Encourage clients to utilize cloth face masks if their service allows it.
 - e.g. pedicures and manicures, tattoos, etc.
- Make sure that employees are regularly laundering their face masks.
- Avoid touching eyes, mouth, and nose while working.
 - Wash hands immediately after taking off facemasks.
 - Facemasks should be routinely washed depending on frequency of use.
- Consider laundering facemasks for all employees

Symptom Monitoring

- Consider implementing policies asking clients to not book appointments within 14 days of returning from travel.
- Ask clients to monitor themselves for signs and symptoms such as fever, cough, or shortness of breath prior to coming in to the business.
- Confirm that the client is not sick during the appointment confirmation call.
- Actively encourage clients to stay home and reschedule if they are sick.

Cleaning and Disinfecting

- Follow all routine cleaning guidelines and procedures as dictated by state and federal regulations.
- Clean all “high touch” areas such as counters, doorknobs, tables, benches, chairs, registers, equipment, card machines, etc. frequently.
 - Wipe down booth station between each client.



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- Clean more often if surfaces become visibly soiled.
- Clean any surfaces that may have blood, body fluids, and or secretions on them.
- Wear disposable gloves when cleaning surfaces.

Provide Hand Washing for Patrons

- Hand sanitizer at entry of business and at check-out counter.
- Signs directing patrons to hand washing areas.